

FAQ registered customer:

1. Log in as a REGISTERED CUSTOMER at the rental shop (right side)

>> Login as a registered customer <<

to get the following benefits:

- History of requests
- Dispositioncheck
- Individual rental prices for patron customers

or (at the menu on top)

[login](#)

And further click on:

Login

E-Mail:

Password:

[Forgot your password?](#)

Login

2. Click on show „my event datas“ (right side)

show "my event datas"



Welcome

[Mr. first name last name](#)

This is your notepad. Here you can add articles from now on.

3. Please fill in all needed datas for your event, here you could choose as well options for service if needed. As you have fill in all needed datas, please click on the „Save“ Button (right side).

hide "my event datas"

Save

Day of Use:

DD.MM.YYYY

More than one day of use:

Calculated days of use:

Service (additional & liable to pay costs)

Expected calculated warehouse pick up:

DD.MM.YYYY

HH:MM - HH:MM

Expected calculated warehouse return:

DD.MM.YYYY

HH:MM - HH:MM

Please check the equipment of my request to maybe missing accessories:

Yes

No

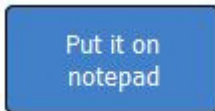
Your note to us:

Save

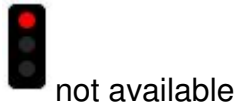
4. Now click on the hide „my event datas“ button (right side on top).



5. On the left side you find our waregroups and on the top our searchbar (you could select also waregroups, where your keywords should search in). To add a rental article to your notepad, just click on „Put it on notepad“.



As well, you will get the information about the disposition service on the left side of the button „Put it on notepad“. This service gives you the information, if the rental article is available in the needed count for the selected date.



You could also add not available rental articles to your active notepad. We are pleased to send you an offer with an alternative solution.

6. With your notepad, you could do the following interactions (right side)



Edit / print / Send the request to us / Log off and lost every interaction

7. Special functions like: Saving your active notepad for later / customers account

Please click on the „edit“ symbol.



Now your active notepad will open with all added rental articles. If you would like to save all the rental articles for later (your own created notepads), please click on this symbol:

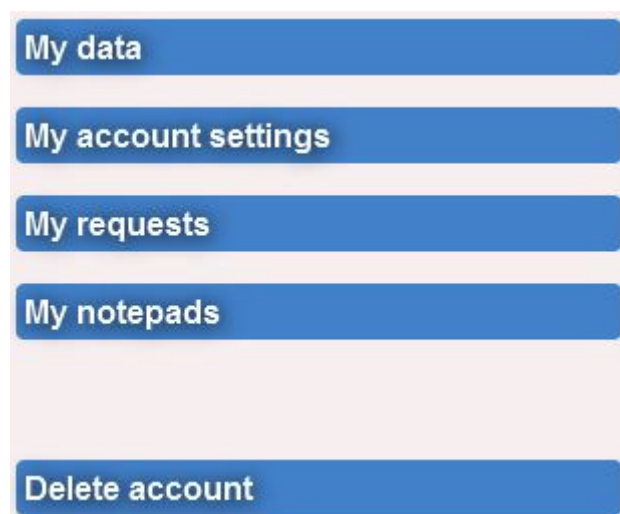
save for later

With this option you got the benefit, that you could create your own notepads, if you need the same set more than one time in the future.

Your sended requests to us, your own notepdas and your customers datas could be find under (top menü):

[my account](#)

At the left menue you got (after a click on „my account“) the following navigation options:



To get back to your own created notepads, please click on the point „My Notepads“. Here you could also give a name to your saved notepads, add single rental articles or the complete saved notepad to your active notepad.